

RMA request

You are kindly requested to complete this form and send it with the returning of the defective product. At the shipment we need a clear reference of the service request number. The helpdesk is entitled to return products without a proper RMA/ DOA form or without clear reference of the service request number. For products that prove not to be defect the helpdesk will charge an inspection fee of DKK 500,-.

!! Please return the products in original packaging !!
If the packaging of the product is done irresponsible, the warranty will expire.

!!! PLEASE USE CAPITAL LETTERS !!!

Filled out by customer:

Date: _____

Customer name: _____

Customer ref.: _____

Contact person: _____

Telephone: _____

Fax: _____

Please fax this form to Sedicom Europe ApS on +45 70 230 281

Filled out by customer:

Partnumber: _____

Number of units: _____

Model/ Type: _____

Invoicedate : _____

Invoice number: _____

Serialnumber: _____

Description of complaint: _____

Filled out by Sedicom Europe ApS:

Service request number: _____

Replaced: Yes No

Error found: Yes No

Received by: _____

Date: _____

Note: _____
